



Redroofs

School for the Performing Arts

Cancellation notice

If your contract with the School was made entirely at distance by means of post, fax or electronic communication without either Parent meeting face to face with one of the Co-Directors during the contractual process, the Parents may cancel the contract at any time within 14 days of the date of the acceptance form. The place was accepted when you returned the acceptance form with your payment of the Acceptance Deposit.

You have the right to cancel the Parent Contract without giving any reason.

To exercise your right to cancel, you must inform us at the School address of your decision to cancel this contract by a clear statement (e.g. a letter sent by post or fax, or an email). You may use the attached model cancellation form, or your own wording, if you prefer.

To meet the cancellation deadline you must send your communication concerning your exercise of the right to cancel before the cancellation period has expired.

Effects of cancellation

a. Where we have provided education services

If, following your acceptance of a place and payment of the Acceptance Deposit, we provide educational services to your child, and then you choose to cancel the contract before the 14 day period expires, you will be liable to pay to us our reasonable costs. These will be the costs for the actual services provided up to the time you communicate to us your cancellation of the contract, calculated as a proportion of the termly fees. We will return to you, after deduction of our reasonable costs, the balance of fees and any deposit(s) paid.

b. Where we have not provided education services

If you cancel this contract within the 14 day period and we have not provided any services, we will reimburse to you in full any payment of fees and deposit(s) received from you, without undue delay, and not later than 14 days after the day on which we are informed about your decision to cancel.

We will make any reimbursement due using the same means of payment as you used for payment to us, unless we expressly agree otherwise. You will not incur any fees as a result of the reimbursement.

Reimbursement of payments made

If you have paid to us an amount greater than any costs we have properly incurred, we will reimburse you with the balance, within the timescale and in the manner set out in b. above.

Cancellation form:

If you wish to cancel your Parent Contract with Redroofs Holdings 2014 Ltd trading as Redroofs School for the Performing Arts within the 14 day period, please notify the Co-Directors by email, letter or fax at the School address. Below is some suggested wording.

To the Co-Directors of Redroofs School for the Performing Arts

**26 Bath Road
Maidenhead
Berkshire
SL6 4JT**

I / We hereby give notice that I / We cancel the Parent Contract as set out in:

- The letter of offer;
- The School's terms and conditions;
- The acceptance form returned to the School on INSERT DATE; and
- The fees list.

Name(s) of parents(s): _____

Address(es) of parents(s): _____

Signed: _____

Date: _____